

DHL IMPORT EXPRESS ONLINE



DHL Import Express Online is one solution you need to prepare and manage all your imports securely, directly from your desktop. Without having to reveal your account number, you can feel assured when sending specific instructions to your shippers no matter where they're located.

This tool is ideal for multinational companies and small to medium-sized enterprises who engage in global trading frequently.

ONE SOLUTION IS ALL YOU NEED TO IMPORT SAFELY WITH PEACE OF MIND.

Simply by getting online, you can prepare and manage your imports with a few simple clicks. More importantly, the entire process takes place via a secure network, so your shipping details are always kept confidential.

To start shipping, you simply have to select your shipper from your online address book of up to 300 shippers. Your shipper will be notified via email, while you will also be notified automatically once your shipments have been processed. You will also be able to retrieve your shipment history for up to 99 days, as well as track, view, edit and void shipments directly from your desktop.

HOW DOES MY BUSINESS BENEFIT?

DHL Import Express Online instantly simplifies your shipping process by preparing shipments and scheduling pick-ups the moment your instructions have been received

Improve productivity and save time

- Easily create shipper details which can be stored using online address book
- Store up to 300 records, so you won't have to retype shipper and recipient information every time

Gain better visibility of shipment

- Once your shipments are processed by shippers, you will be notified of the shipment details automatically via email
- Retrieve your shipment history for up to 99 days, for better visibility of past shipments details and status

Greater security

- Monitor the status of your shipment at every checkpoint to ensure it reaches you or your recipients safely
- Your account number is disclosed only to you, reducing invoice discrepancies from unauthorized initiation of shipments by shippers

- You stay in control of your shipments – shipment details such as origin, destination, insurance, duties and taxes are specified only by you

Enhanced convenience and ease of use

- Track, view and edit from your desktop for enhanced convenience and ease of use
- Supports the language which suits you best – versions available in [country to list languages]

WHAT DO I NEED TO GET STARTED?

You need a DHL account number and an email address that serves as your login to start importing.

Software requirements – Web-based, web browser (Internet Explorer v5.5 or higher or Netscape v4.7 or higher)

Hardware requirements – PC with Internet connection and a laser printer



For more information, call the DHL Customer Service in Manila: (632) 811-7000 or 793-8000
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or Toll free: 1-800-1888-0345
or visit www.dhl.com.ph